

**Item:** RESO 08-240  
\$99,000 1<sup>st</sup> Year  
**Fiscal Impact:** \$93,000 subsequent years  
**Funding Source:** Existing Budget  
**Account #:** 10-4123-255

**ISSUE:**

An agreement with Collaboration Online, Limited Company (“COLC”) for hosted, Microsoft Exchange E-Mail services.

**SYNOPSIS:**

A conversion to Microsoft Outlook/Exchange is needed to provide improved email services for the City’s departments.

**BACKGROUND:**

Information Technology has been reviewing several email options for the City. The most cost effective and robust option is to contract for hosted Microsoft Outlook/Exchange services. In fact, the City will save about \$300,000 over 4 years outsourcing these services. After evaluating several hosted service providers, COLC was selected. COLC was awarded the Microsoft Partner of the Year award for 2008 for hosted services. In addition, the company offered the greatest number of features for the least amount of money. COLC’s services qualify under the provisions of Title 5 - West Valley City Procurement Code Section 5-3-111, Very Specialized or Confidential Services.

**RECOMMENDATION:**

City staff recommends approval of this contract.

**SUBMITTED BY:**

Paul Isaac, Assistant City Manager, Ken Morgan IT Director